



CONTACT:
Coventry Workers' Comp Services
Contact: Barb Robinette
barbrobinette@cvtv.com
858-547-2528

Julia Rieve Named URAC Health Care Stars! Award Winner

Coventry Workers' Comp Services Field Case Manager Honored

Franklin, TN – October 12, 2009 – Julia A. Rieve, RN, BSHCM, CCM, CPHQ, FNAHQ, a Field Case Manager and catastrophic nurse case manager for Coventry Workers' Comp Services (CWCS), a division of Coventry Health Care, Inc., was recognized as a winner of URAC's Health Care Stars! Award, in Consumer Protection. She was honored for her demonstrated commitment to the welfare of health care consumers through saving and improving lives, preventing adverse health outcomes, and other positive changes at an awards ceremony during [URAC's 10th Annual Quality Summit and Exhibition](#) in Tucson, Arizona.

“We know there are a lot of unsung heroes across the health care industry. Through the Health Care Stars! Awards, we wanted to recognize the real faces of health care and honor the people who have shown great fortitude and leadership, and have risen above the call of duty to make positive changes in the lives of consumers,” said Alan P. Spielman, president and CEO of URAC. “Julia is a true role model. She sets the standard for all of us to follow.”

URAC's 2009 Health Care Stars! Awards were open to the employees of the more than 550 programs in over 400 URAC-accredited or in-process organizations. The winners were selected by a panel of 32 esteemed experts representing every aspect of health care, including Research Professors, Compliance Managers, Directors of Patient Safety and many other specialties. The panel reviewed all of the nominations, looking for specific accomplishments and clear results that the nominee had made a positive impact on the health of the consumers they serve.

Ms. Rieve, a catastrophic nurse case manager for CWCS, won in the category of Consumer Protection. She was recognized for her tireless commitment to the welfare of injured workers and her role as an advocate for employee safety and confidentiality which improved health care outcomes for her patients. She has shown great skill in educating colleagues, injured workers, other providers, and families about codes of ethics and regulations around patient privacy.

“As someone who works on the front lines of health care, I know that it can be hard sometimes to understand the system – both for injured workers and for health care professionals,” said Ms. Rieve. “I know URAC values consumer education and transparency, so to be recognized by them with this award is a great honor.”

In addition to being named a Health Care Star!, Ms. Rieve's expertise has been recognized by her peers and the health care industry in many other ways. She is a Board Commissioner for the Commission for Case Management Certification (CCMC) and serves on the Ethics and Professional Conduct Committee. In addition, she is one of only 50 international Distinguished Fellows of the National Association of Healthcare Quality (NAHQ) and recipient of the NAHQ David L. Stumph Award for Healthcare Publication Excellence.

“URAC is honoring those in the health care industry who have shown a dedication to our industry and provide exceptional service to consumers,” said Derrick Amato, senior vice president, CWCS care management operations. “Julia’s dedication and exceptional service is visible in everything she does with her colleagues and our clients as well.”

About Coventry Workers’ Comp Services

Coventry Workers’ Comp Services, a division of Coventry Health Care, Inc., is the leading provider of cost and care management solutions for property and casualty insurance carriers, (workers’ compensation and auto insurers), third-party administrators and self-insured employers. We design best-in-class products and services to help our partners restore the health and productivity of injured workers and insureds as quickly and as cost effectively as possible. We accomplish this by developing and maintaining consultative, trusting partnerships with our clients and stakeholders, built on a foundation of innovative and customized solutions that support the claims management process. Go to www.coventrywcs.com for more information.

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