



CONTACT:
Coventry Workers' Comp Services
Contact: Barb Robinette
barbrobinette@cvty.com
858-547-2528

Coventry Workers' Comp Services receives Full URAC Case Management Accreditation Complementing its' recent Utilization Review Accreditation Renewal

Franklin, TN. (November 13, 2009) - Coventry Workers' Comp Services (CWCS) is pleased to announce, that it has received full URAC accreditation for the CWCS Case Management program. This accreditation follows the announcement made earlier this year, whereby CWCS received full URAC accreditation for Utilization Review. After a thorough review of CWCS policies and procedures, personnel and organizational structure, URAC has determined that the CWCS Case Management program adheres to national and state Case Management best practices.

Tom Violette, vice president of Product Management and Outcomes, stated, "We are thrilled to have our Case Management program accreditation renewed. In combination with our Utilization Review program accreditation, this demonstrates our commitment and focus on developing state of the art programs. Receiving this seal of approval from URAC confirms that our efforts to produce quality programs and operational processes have been successful."

"We commend Coventry Workers' Comp Services for demonstrating their commitment to best practices by earning their case management accreditation renewal. The quality seal of accreditation ensures CWCS' customers that its case management services have been thoroughly reviewed and vetted in 26 different operational areas," said Alan P. Spielman, president and CEO of URAC. "Case managers play a vital role in meeting consumers' health care needs and improving treatment outcomes by coordinating the full continuum of care. CWCS' customers can continue to feel confident that Coventry's Case Management Program meets the highest quality standards."

Derrick Amato, Chief Operating Officer of CWCS' Clinical Services states, "This additional accreditation is testimony to the endless hours devoted by many CWCS employees to ensure that we deliver a truly exceptional Case Management program to our clients."

CWCS' Case Management program is available in the continental United States, and with URAC accreditation, helps workers' compensation payors address the increasingly complex regulatory environment in workers' compensation.

About Coventry Workers' Comp Services

Coventry Workers' Comp Services, a division of Coventry Health Care, Inc., is the leading provider of cost and care management solutions for property and casualty insurance carriers, (workers' compensation and auto insurers), third-party administrators and self-insured employers. We design best-in-class products and services to help our partners restore the health and productivity of injured workers and insureds as quickly and as cost effectively as possible. We accomplish this by developing and maintaining consultative, trusting partnerships with our clients and stakeholders, built on a foundation of innovative and customized solutions that support the claims management process. Go to www.coventrywcs.com for more information.

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