

First Script Network Services



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First Script Services include the finest in Pharmacy Benefit Management (PBM) and Durable Medical Equipment (DME) programs designed specifically for workers' compensation. Our nationwide network, industry-leading integration and superior customer support combine to provide programs that are more convenient and cost-effective than any other.

First Script Pharmacy Benefit Management Program

The First Script PBM program offers a closed loop solution that consistently monitors injured worker prescription activity and pulls non-compliant workers into the First Script program. By integrating with a claim management and bill review system, the First Script program maximizes savings and consistently delivers higher network penetration levels. Our drug utilization control programs provide a complete set of utilization control tools to manage pharmacy costs effectively and efficiently with limited impact on Claim Manager workflows.

Program Benefits:

- First fill program with no out-of-pocket expense to injured worker and no financial risk to client
- Progressive and customizable formularies that can include NCCI, ICD-9, and proprietary codes
- Point-of-Sale Drug Utilization Review ensures only appropriate work-related prescriptions are filled
- Program updates and online reporting monitor performance and demonstrate measurable results
- Integration into Claim Manager systems and workflows

Durable Medical Equipment and Ancillary Services

DMEplus is our easy to use and highly efficient Durable Medical Equipment and Ancillary Services program that produces significant cost savings. First Script works exclusively with dedicated, cost-effective home health product and service vendors to provide Claim Managers and their injured workers with the most user-friendly, flexible and responsive claimant program available. Once a referral is submitted, the dedicated DMEplus team coordinates all the arrangements for services, equipment, and supplies. First Script contracts with a broad range of cost-effective local and national healthcare providers that cover many specialties. This extensive network insures we meet the needs of virtually any type of workers' compensation case.

Program Benefits:

- No need for Claim Managers to facilitate unique cases or process provider bills
- Dedicated network recruiters that actively recruit general and specialty providers into our network
- Efficient closed loop process that provides injured workers with the right resource at the right time

Why Coventry?

- We have a national network of over 62,000 pharmacies
- One of the nation's largest networks for DME and ancillary services including over 6,000 locations
- Seamless integration with Coventry Workers' Compensation Product Suite
- Flexible and customizable programs designed to meet individual client needs
- Utilization review, Claim Manager notification, and reporting tools that constantly monitor each program
- Knowledgeable support personnel available 24/7
- On-line tools for referrals and electronic prior authorizations that provide an easy communication method between Claim Manager and First Script



More Information? Call Our Offices.

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