

Subject: Winter Storm Impacting Northeast

The winter snowstorm on December 17, 2020, affecting the Northeast has prompted declarations of emergency in multiple counties across several states including New York, Pennsylvania and New Jersey. First Script is assisting claimants, as needed, in impacted areas. Our Customer Service team is expediting fills and assisting with early refills to help reduce wait times at pharmacies and to limit trips to the pharmacy. We are continually working to limit disruption of care for claimants in impacted areas.

If you have any questions about this alert, please contact your Account Manager, Account Pharmacist or email us at Ask The Pharmacist (askthepharmacist@cvty.us.com).